# ORIE 4154 - Pricing and Market Design 

# Module 1: Capacity-based Revenue Management (Intro to Stochastic Dynamic Programming) 

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## Single-resource two-stage capacity allocation

| C units of capacity available | Accept up to b customers at discount-fare p | Fill remaining seats at the full-fare $\mathrm{p}_{\mathrm{h}}$ |
| :---: | :---: | :---: |
|  | D, customers arrive desiring discount-fares | $\begin{aligned} & D_{h} \text { customers } \\ & \text { arrive desiring } \\ & \text { full-fares } \end{aligned}$ |

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R\left(b, D_{\ell}, D_{h}\right)=p_{\ell} \min \left\{b, D_{\ell}\right\}+p_{h} \min \left\{D_{h}, \max \left\{C-b, C-D_{\ell}\right\}\right\}
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Aim: Choose $b^{*}=\arg \max _{b \in[0, C]} \mathbb{E}\left[R\left(b, D_{\ell}, D_{h}\right)\right]$

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## Littlewood's Rule

Assume $D_{\ell}, D_{h}$ are continuous, $b$ can be fractional - then optimal booking limit $b^{*}$ (or protection level $C-b^{*}$ ) satisfies:

$$
C-b^{*}=y^{*}=F_{h}^{-1}\left(1-\frac{p_{\ell}}{p_{h}}\right)
$$

## Single-resource two-stage capacity allocation

Alternate derivation of Littlewood's rule (Discrete RVs)

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Suppose $D_{h}, D_{\ell}$ are discrete RVs
Main Idea: Analyze $\Delta r(b)=\mathbb{E}\left[R\left(b+1, D_{\ell}, D_{h}\right)-R\left(b, D_{\ell}, D_{h}\right)\right]$

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Suppose $D_{h}, D_{\ell}$ are discrete RVs Main Idea: Analyze $\Delta r(b)=\mathbb{E}\left[R\left(b+1, D_{\ell}, D_{h}\right)-R\left(b, D_{\ell}, D_{h}\right)\right]$

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\begin{aligned}
& \Delta r(b)=p_{\ell} \mathbb{E}\left[\min \left\{b+1, D_{\ell}\right\}-\min \left\{b, D_{\ell}\right\}\right]+ \\
& p_{h} \mathbb{E}\left[\min \left\{D_{h}, \max \left\{C-(b+1), C-D_{\ell}\right\}\right\}-\right. \\
& \left.\min \left\{D_{h}, \max \left\{C-b, C-D_{\ell}\right\}\right\}\right]
\end{aligned}
$$

## Littlewood's Rule (Discrete RVs)

- $\min \left\{b+1, D_{\ell}\right\}-\min \left\{b, D_{\ell}\right\}= \begin{cases}1 & \text { if } D_{\ell} \geq b+1 \\ 0 & \text { o.w. }\end{cases}$


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$\bullet \mathbb{E}\left[\min \left\{b+1, D_{\ell}\right\}-\min \left\{b, D_{\ell}\right\}\right]=\mathbb{P}\left[D_{\ell} \geq b+1\right]$
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\Delta r(b)=\mathbb{P}\left[D_{\ell} \geq b+1\right]\left(p_{\ell}-p_{h} \mathbb{P}\left[D_{h} \geq C-b\right]\right)
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- Questions/Observations:

Why is $y^{*}$ independent of $C$ ?
Why is $y^{*}$ independent of $D_{\ell}$ ?

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Perfect segmentation + dynamics

## Problem: Single-resource three-stage capacity allocation

- Seller constraints:
- (Setting) $C$ seats, 3 fare-classes with prices $p_{1}>p_{2}>p_{3}$
- (Control) Booking limits $\left\{b_{2}, b_{3}\right\}$


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Naive approach: Write expected revenue function $R\left(b_{3}, b_{2}\right)$, and maximize over $b_{3}+b_{2} \leq C$

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Idea: If an oracle gave us $X_{3}$, the number of lowest-fare class seats sold - then we have a two fare-class problem with $C-X_{3}$ seats!

## First, let us play a game

- Setup: A pile of 10 toothpicks
- You will be playing against an oblivious random adversary (called Computer).
- A Sequence of Events in Each Iteration:
- You start first. You can take either I or 2 toothpicks from the pile.
- After you make the decision, I will flip a random fair coin. If the coin lands HEAD, the Computer will remove I toothpick from the pile. Otherwise, the Computer will remove 2 toothpicks.
- The game proceeds until all toothpicks are removed from the pile.
- If you end up holding the last toothpick, you win $\$ 20$. Otherwise, you get nothing.


## Analyzing our game

Divide game into rounds: in each round, you go first followed by COMPUTER
In $k^{t h}$ round, computer picks $X_{k}$ toothpicks ( $X_{k} \sim$ UNIFORM $\{1,2\}$ )

## Observations

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- If the game starts with 1 or 2 toothpicks, then we win! (If game starts with 0 toothpicks, assume we lose.)


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- Suppose after $k-1$ rounds, game has $S_{k} \geq 3$ toothpicks left, and let $S_{k+1}$ be number of toothpicks left when we play next:
- If we pick 1 match, then $S_{k+1}=S_{k}-1-X_{k}$
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We will now see how to 'solve' this game (i.e., figure out an optimal set of moves) via Dynamic Programming.

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$$
\begin{aligned}
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& =\max \{\mathbb{E}[V(3-1-X)], \mathbb{E}[V(3-2-X)]\} \\
& =\max \left\{\left(\frac{V(1)+V(0)}{2}\right),\left(\frac{V(0)+V(-1)}{2}\right)\right\}=10
\end{aligned}
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- $V(7)=\max \{0.5 \cdot(V(5)+V(4)), 0.5 \cdot(V(4)+V(3))\}=20$
- $V(8)=\max \{0.5 \cdot(V(6)+V(5)), 0.5 \cdot(V(5)+V(4))\}=20$
- $V(9)=\max \{0.5 \cdot(V(7)+V(6)), 0.5 \cdot(V(6)+V(5))\}=17.5$
- $V(10)=\max \{0.5 \cdot(V(8)+V(7)), 0.5 \cdot(V(7)+V(6))\}=20$

Optimal policy: Move to nearest multiple of 3 We always win if $x \neq 0 \bmod (3)$

## (Stochastic) Dynamic Programming

General solution paradigm for sequential decision making Problem: $\max _{a: \text { :"Actions" }} \mathbb{E}_{X}[f(a, X)]$

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## Main Ideas

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## Main Ideas

- State: $S$ - summary of history


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- State: $S$ - summary of history
- Value function: $V(\cdot)$ - 'value-to-go' for given state)


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## Main Ideas

- State: $S$ - summary of history
- Value function: $V(\cdot)$ - 'value-to-go' for given state)
- Bellman Equation (or DP equation):

$$
V\left(S_{t}\right)=\max _{a_{t}: \text { actions }}\left\{R_{t}\left(S_{t}, a_{t}\right)+V\left(S_{t+1}\left(S_{t}, a_{t}\right)\right)\right\}
$$

